

BOOKING FORM

NAME:

ADDRESS:

Tel no:

Email address:

Dates required:

Full names of all guests in your party (with ages of children under 18 yrs. If coming from outside UK please also state nationality).

The cottage is available from 3.00pm on the first day of the booking period.
Please state your approximate time of arrival:

I agree to be bound by the conditions of hire as detailed below:
Signed

Date

Please return signed booking form by email or post to at the following:

info@bath-holidaycottages.co.uk

Rowena Wood, Dolphin Cottage, Freshford, Bath BA2 7UQ

CONDITIONS OF HIRE

In signing the booking form, guests agree to be bound by the following conditions:

Letting period

The letting period is from Friday to Friday except in the winter when short breaks are available. The cottage will be ready for guests from 3.00 pm on the day of arrival. Guests are requested to vacate by 10.00 am on departure day.

Pets

Unfortunately, no pets are allowed.

Smoking and Fire Regulations

No smoking is allowed in the cottage. Smoking is only allowed in the garden of the cottage. To comply with guidelines for Fire Regulations, no candles are allowed in the cottage and if guests use the wood burner stove, they must ensure that the doors are kept shut at all times, except when loading with wood. The fireguard must be used at all times in front of the lit woodburner if children are present. Matches must be kept out of the reach of children.

Cleaning

The cottage will be cleaned and prepared for your arrival. If your stay is for longer than a week, the cottage will be cleaned and serviced every seven days.

Hire Charges

The rental charges are fully inclusive of guest-controlled central heating, hot water, and linen and towels and full Wi-Fi access. An ample supply of logs is provided in the winter months, with a small charge if guests request an additional supply. We reserve the right to amend the rental charges at any time but this will not affect the charge for any booking already made.

Maximum occupancy of the cottage

At no time can the cottage be occupied by more than five people plus a baby under 2 years of old in a cot. The owners reserve the right to refuse entry to the entire party if this condition is not observed. If the hirer wishes to invite their own guests to the cottage during their stay, this must be with the express consent of the owners.

Complaints

Should there be any cause for complaint during the occupancy, the hirer should notify the owners immediately.

Personal property of the hirer

No responsibility can be accepted for loss or damage to belongings, motor vehicles or their contents.

Care of property

The hirer shall take all reasonable and proper care of the property and its furniture and effects and leave them in the same clean and tidy condition at the end of the rental period as at the beginning. All damages and breakages are the legal responsibility of the hirer and their cost shall be refundable on demand.

Booking conditions

If the booking is made more than 6 weeks prior to the start of the rental, a deposit of one third of the rental charge is required. Full payment is required if the booking is made less than 6 weeks prior to the start of the holiday.

Bookings are confirmed when the deposit or full payment, whichever is applicable, together with a fully completed booking form are received.

Once a booking is confirmed by us in writing a contract is then deemed to be formed. If a deposit has been paid, the balance of the rental charge will be due 6 weeks before the holiday commencement. Non-payment of the balance by the due date shall be construed as cancellation of the holiday.

Payment is accepted by cheque drawn on a UK or US bank or by direct bank transfer.

To comply with the Immigration(Hotel Records Order 1972 (as amended)), non British, Irish or Commonwealth guests must supply the number and date of issue of their passport when they arrive at the Cottage.

Cancellation

We do not provide cancellation cover. You are liable for the payment of the full rental on cancellation. However, should you need to cancel your holiday for any reason, then please contact us immediately and we will attempt to re-let the property, at a discount if necessary. If successful we will normally return the balance of the rental to you, less an administration charge of £25.

Should we for any reason need to cancel your booking, we will endeavour to find you another property in the locality and offer this to you, but should this not be possible or this alternative property not be acceptable to you, then we will refund in full all monies you have paid.

Access

The owners or their agents shall be allowed access to the property at any reasonable time during the holiday occupancy. To maintain a property of this standard does sometimes require access during the holiday occupancy period, but, unless this is an emergency we will always endeavour to consult with you on this. Garden maintenance may take place during your stay as it is not always possible to do this within the 5 hour changeover period between guests.

Accessibility

Dolphin Cottage dates from the 17th century with several well preserved period features such as a steep winding staircase and low doorways. Guests with a physical or visual impairment are therefore asked to telephone Rowena Wood on +44 (0) 1225 722100 prior to making a booking to ensure that the cottage will be suitable for their needs.

Dolphin Cottage, Freshford, Bath BA2 7UQ

info@bath-holidaycottages.co.uk

01225 722100